



Exceptional  
School  
Uniforms



Dear FFCA Families:

It is our desire here at Wear It to reach out to all of you and express our thanks and appreciation for your patience. The worst of the status of delayed orders and production is behind us, and we want now to alert you to the availability of products that we are still producing and receiving to fill your orders and needs.

- Cargo pants → Available for instore pickup September 24<sup>th</sup>
- Dress pants → Available for pickup now!
- Pull-up pants → Available now! (exceptions size 8/9)
- Tunics → Available for pickup now! (exception sizes 6 & 7)
- Socks & Tights → Available for pickup now!
- Skorts → Available for pickup September 27<sup>th</sup>
- Burgundy Polo → Available 2<sup>nd</sup> Week of October
- Burgundy Cardigan → End of October
- Burgundy Vest → End of October
  - End of October due to the unfortunate shutdown of the mill which produced the yarn for the cardigans and vest (knits). The new supplier now has to custom-make the dye lots for the burgundy.

A number of challenges have caused delays in some of our deliveries:

1. We have made every attempt to get your purchases to you in a timely manner. We delivered as many items as we could until it became overwhelming, once our summer staff went back to university. At this time the only way we could get items into your hands quickly enough was by having you pick them up our store.
2. We also found our phone system inadequate to serve your needs. To improve our services we have recently installed a new system that should meet your needs in a much better manner.
3. This year we made a conscious decision to support the Canadian textile industry by purchasing from businesses in Vancouver, Calgary and Toronto.
4. Our business, like millions of others in Canada, exists with the support of Canada Post, unfortunately this summer that led to a dramatic decline in the reliability of parcel shipments due to their strike actions and threats, this resulted in delays and some lost shipments.

At Wear It we have proudly been serving your needs for many years now and wish to continue doing so. This year has been an anomaly; it was driven by a desire to bring our production on-shore, back to Canada to support Canadian business and families. We apologize to you sincerely for many of the challenges with the uniforms this year and look forward to meeting your needs as we move forward.

***Thank you for your continued Support!***

***The Wear It Team***